It’s our mission, our promise, and our family coming together to care for your.

HSHS Holy Family Hospital is honored to continue caring for the Bond County community, and ensuring high quality health care close to home. As we continue our new affiliation with Hospital Sisters Health System (HSHS), we are better aligned to connect services and resources to our patients.
2016 Annual Report Message from our:
HSHS Holy Family Hospital
President and CEO

Dear Friends and Colleagues,

For more than a half century, we have been privileged to care for our community. From the hospital’s very beginning, compassion combined with passion has driven the development and growth of our health care facility.

It all began with the generosity of Mary Utlaut who in 1954 made the donation to build the first hospital in Greenville which ultimately became the Edward A. Utlaut Memorial Hospital. This same dedication and ambition was seen in the leadership and staff who directed the growth of our facility in the ‘60s through the ‘90s, leading to the renaming of the hospital to Greenville Regional Hospital in 2004.

It is this same vigor that is leading us into the next 50 years, as we join with HSHS and continue to deliver high quality care close to home. Greenville Regional Hospital officially joined Hospital Sisters Health System on May 2, 2016, and is now known as HSHS Holy Family Hospital.

The name “Holy Family” represents Jesus, his earthly father Joseph and his mother Mary. HSHS Holy Family Hospital’s name was chosen after receiving input from community members. It was selected because the community felt HSHS Holy Family best represents the multiple faith backgrounds of the Bond County region.

“By joining HSHS, we are joining a family — a family of hospitals in small and mid-sized communities, committed to compassionate care.”

To use a baseball analogy, much like a baseball team needs to have a number of strong players, our affiliation with HSHS now allows us to have a “deeper bench” to further advance the health care that we provide to our community. As we look to the future, we are confident our partnership with HSHS will position us to thrive and succeed in this continually changing health care landscape.

With all the changes in health care over the past few years, it’s reassuring to have a strong system with a 140-year history of caring for Illinois residents, extend their care in our community. The high quality care that patients have been accustomed to for more than 50 years in the Greenville community remains.

Brian Nall
President and CEO
HSHS Holy Family Hospital

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2016 Annual Report
HSHS Southern Illinois

The HSHS Southern Illinois Division (SID) is led by James F. Dover, FACHE, a true believer in the limitless possibilities of what can be accomplished when you work together as a team.

“We can all be proud of our exceptional Catholic integrated health care delivery system. Together, we are in the service of providing what matters most to patients: safe, quality care delivered in a respectful, caring, and compassionate environment,” Dover said.

SID is comprised of HSHS St. Elizabeth’s Hospital Belleville, HSHS St. Anthony’s Memorial Hospital Effingham, HSHS St. Joseph’s Hospital Bnese, HSHS Holy Family Hospital Greenville, and HSHS St. Joseph’s Hospital Highland.

THE SID LEADERSHIP TEAM INCLUDES:

Peggy Sebastian, MSN, RN, MBA, FACHE
President and CEO
HSHS St. Elizabeth’s Hospital Belleville

Theresa Rutherford, RN, MSN, MBA, FACHE
President and CEO
HSHS St. Anthony’s Memorial Hospital Effingham

Paulette Evans, RN, MSN, CPPS
President and CEO
HSHS St. Joseph’s Hospital Breese

Brian Nall, FACHE
President and CEO
HSHS Holy Family Hospital Greenville

John Ludwig, MHA, RN
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Margaret Luna, JPA
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Terriann Tharp
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Stephanie Long, MBA
Division Director Facilities

Ann Derrick
Executive Director Post Acute Strategy IL

Robert Farmer, MD
HSHS Medical Group SID Medical Director

Janet Sailer, MBA
HSHS Medical Group SID Executive Director Operations

 OUR VISION
Rooted in our Franciscan Mission, we will be the unique, high quality Health System providing exceptional care, centered on the whole person.

 OUR MISSION
The mission of HSHS Holy Family Hospital is to reveal and embody Christ’s healing love for all people through our high quality Franciscan health care ministry.

 OUR VALUES
Respect • Care
Competence • Joy
HSHS Holy Family Hospital Affiliation

In May 2016, Hospital Sisters Health System was pleased to add HSHS Holy Family Hospital in Greenville — formerly known as Greenville Regional Hospital (GRH) — to its health care family.

In March 2015, GRH and HSHS signed a letter of intent to begin the process of affiliation to continue and enhance the delivery of high quality, convenient health care services to residents of Bond and surrounding counties. Now, as an Affiliate of HSHS and its Southern Illinois Division, HSHS Holy Family Hospital adopts the HSHS mission “to reveal and embody Christ’s healing love for all people through our high-quality Franciscan health care ministry.”

“We are honored to be entrusted with the valuable health care resource that has been built in the Greenville area over the past half century,” said James Dover, President and CEO, HSHS Southern Illinois Division. “By working closely together, we can continue to enhance the delivery of high quality health care in our communities.”

“We are honored that the residents of Greenville have invited us to provide health care services in their community. The Hospital Sisters of St. Francis have a long history of answering the call to serve. Bringing our health care ministry to Greenville and having the local hospital join our family continues that tradition,” said Mary Starmann-Harrison, President and CEO, HSHS.

“We are honored to be entrusted with the valuable health care resource that has been built in the Greenville area over the past half century.”
HSHS Rescue Flight

HSHS Holy Family Hospital welcomed the addition of another air medical transport for the residents of the Greenville community with a blessing and ribbon-cutting for the HSHS Rescue Flight helicopter. Holy Family Hospital presented the event to approximately 50 people, who were able to learn about the new services, meet members of the flight crew and see the helicopter on Holy Family’s helipad.

"HSHS Rescue Flight offers our patients an additional air medical transport option for emergency and inter-facility transfers to those in the region," said Brian Nall, President and CEO. "Having HSHS Rescue Flights helps us ensure that the region’s residents have access to advanced health care services as soon as possible."

The event featured speakers from HSHS Southern Illinois Division, HSHS Holy Family Hospital, as well as Air Methods Corporation, the partner company in operation of HSHS Rescue Flight. A blessing for the helicopter and crew was offered by Father Paul Kala of St. Lawrence Catholic Church of Greenville, followed by the ribbon-cutting ceremony.


The new helicopter is stationed at St. Joseph’s Highland, just 8-10 minutes by air from Greenville. Minutes saved with the new helicopter service provides opportunities to save heart muscle in cardiac patients and brain tissue in patients with stroke or neurological symptoms. Having a helicopter based in the community also allows for quicker access to care for on-scene emergencies and reduces the transport time to a trauma center.

The helicopter base is staffed with four pilots, four paramedics, and four flight nurses, who rotate shifts. The helicopter is staffed with a pilot, paramedic, and flight nurse 24 hours a day, seven days a week. In addition, a maintenance crew for the helicopter is employed.

Telestroke Grant

In June of 2016, the U.S. Department of Agriculture (USDA) Rural Development and the Illinois Telehealth Network (ITN) announced a USDA Distance Learning & Telemedicine (DLT) grant for three rural hospitals in Illinois, including HSHS Holy Family Hospital in Greenville. The grant will serve to improve patient outcomes and help save lives.

HSHS Holy Family Hospital was awarded a $155,000 highly competitive USDA DLT grant. With matching funds from St. John's and Hospital Sisters of St. Francis Foundation’s Innovation Institute, as well as Holy Family Hospital and the other rural hospital partners (Boyd Memorial Hospital – Carrollton, and Hillsboro Area Hospital), this grant will provide upgraded telemedicine equipment for three years at these rural hospitals.

The grant was awarded at the ITN Member Meeting recently at the Abraham Lincoln Presidential Library and Museum. In total, 75 DLT grantees in 31 states were awarded this round with the $155,000 award for Illinois.

The grant supports the total project cost of $315,000, and allows the three rural hospitals in high-poverty and underserved areas to participate in the ITN. Network services currently include emergency department tele-stroke, and could include tele-pediatric care, tele-neonatal intensive care, tele-intensive care, and other applications in the future to expand rural access to care and improve outcomes.

Since 2014, Holy Family Hospital has partnered with St. John’s Hospital to offer patients advanced treatment through STAT Stroke Telemedicine. St. John’s STAT Stroke Network hospitals are specially trained to recognize strokes faster – so life-saving treatment is administered sooner. Thanks to state-of-the-art telemedicine technology, Holy Family Hospital’s emergency physicians can instantly connect to St. John’s in Springfield, where STAT Stroke neurologists are able to check vital signs and speak directly to the patient and providers. This allows local patients access to the region’s stroke leaders, without the drive to Springfield, so treatment can begin faster. In addition, it allows stroke patients to recover here in Greenville, closer to home and family.

"When dealing with strokes, a quick diagnosis can often be the key to a full and speedy recovery," says Brian Nall, President and CEO. "Our partnership with the stroke experts at St. John’s enables us to begin stroke treatment sooner, right here in Greenville. This grant will now allow us to upgrade our tele-medicine equipment to expand the services we offer; yet the ultimate beneficiary is our community residents and patients."

The ITN network is comprised of 23 rural hospitals and physician groups in central and southern Illinois, and supported by more than $1 million in federal and private foundation grants.
Mission Integration

Our Chapel Campaign
One of the first and most important capital improvements that we are bringing to the HSHS Holy Family Hospital campus is the addition of a chapel. Open to people of all faiths, the Holy Family chapel will be a place to pray, reflect, and seek comfort in the presence of our loving God.

The HSHS Holy Family Foundation is assisting in the construction of the chapel by raising $100,000 to renovate the physical space with an altar, stained glass windows, sacristy and seating for up to 25 people. A new office adjacent to the chapel will provide space for the hospital’s pastoral care program.

We serve to heal illness not just through medicine, but also by attending to the emotional and spiritual needs of our patients, their families and friends, our physicians and staff. Supporting the faith-filled mission of our hospital, the new Holy Family chapel will offer a sacred space for reflection, prayer, bereavement, solace, celebration, and thanksgiving for all.

Every gift to HSHS Holy Family Foundation is tax-deductible to the fullest extent provided by law and is used in its entirety - as directed by you - for the benefit of the patients and families served by our hospital. Please call 618-690-3410 for any questions about the HSHS Holy Family Foundation, or to make a donation.

New Walk-in Clinic Location
HSHS Holy Family Hospital announced the relocation of Convenient Care walk-in clinic to its new location easily accessible to area residents, in December of 2016. Patients will find Convenient Care located within the Greenville Medical Arts Building at 700 South Dewey Street in Greenville.

Holy Family’s Convenient Care walk-in clinic is a quicker, more convenient approach for patients needing to be seen by a health care provider during or after normal hours, but do not necessarily need an emergency room.

The clinic is open Tuesday through Saturday, from 7 a.m. to 7 p.m. No appointment is necessary, and walk-ins are welcome. People can skip the wait by making an appointment on the hospital’s web site at hshsholyfamily.org and clicking on “Convenient Care.”

The types of illness and injuries that can be treated at the Convenient Care Walk-in Clinic include:

- Allergies and asthma
- Bronchitis
- Earaches and eye infections
- Headaches
- Sinus infections
- Sore throats and coughs
- Stomach ailments
- Vomiting or diarrhea
- Broken fingers and toes
- Minor Cuts needing stitches
- Fevers and flu
- Moderate back problems
- Skin rashes and infections
- Sprains and strain
- Urinary tract infections

The phone number of HSHS Holy Family Hospital’s Convenient Care Walk-in Clinic is 618-664-9390.
Awards & Recognitions

Healthcare Facilities Accreditation Program (HFAP) Accreditation
The Healthcare Facilities Accreditation Program (HFAP) is a nationally recognized not-for-profit accreditation organization with deeming authority from the Centers for Medicare and Medicaid Services. Originally created in 1945, the HFAP is the oldest accrediting body in the country. The HFAP surveying process and standards benefit from oversight by a wide range of medical professionals, including both allopathic and osteopathic disciplines. The HFAP accreditation is recognized by the federal government, state governments, managed care organizations, and insurance companies.

Hospital Engagement Network (HEN 2.0)
Holy Family Hospital voluntarily participates in the Illinois Hospital Association’s (IHA) collaborative Hospital Engagement Network (HEN). HEN 2.0 is part of the Centers for Medicare and Medicaid Services national Partnership for Patients campaign. The goal of the 112 participating Illinois hospitals is to reduce hospital-acquired conditions by 40 percent and preventable readmissions by 20 percent over the course of a year, through a variety of best practices, resources and collaboration. HSHS Holy Family Hospital – through a combination of culture improvement, data submission, participation and improvement – was ranked in the top five of the participating HEN 2.0 hospitals.

Designated Blue Distinction Center for Maternity Care
In effort to help prospective parents find hospitals that deliver quality maternity care, Blue Cross and Blue Shield of Illinois announced that Holy Family Hospital was designated as one of the first hospitals to receive the Blue Distinction Center for Maternity Care designation. This new program evaluates hospitals on objective measures developed with input from the medical community.

Acute Stroke Ready Hospital
The HSHS Holy Family Hospital Emergency Department was designated by the State of Illinois as an Acute Stroke Ready Hospital. This designation ensures that our Emergency Department can initiate initial diagnostic services, stabilization, emergent care and therapies for patients with an acute stroke. Transfer then can be arranged to a Primary or Comprehensive stroke center for ongoing/definitive care.

Stand-By Emergency Department Approved for Pediatrics (SEDAP)
The Illinois Emergency Medical Services for Children (EMSC) has certified HSHS Holy Family Hospital’s Emergency Department as a Stand-By Emergency Department Approved for Pediatrics (SEDAP). The EMSC is a collaborative program aimed at improving pediatric emergency care and disaster preparedness within our state. This program ensures that appropriate emergency care is available for ill and injured children along the continuum of care.

Chris Wagner named EMS Professional of the Year
On August 11, the Illinois Rural Health Association presented its “2016 EMS Professional of the Year” award to our own Chris Wagner, EMT-P. This award is presented annually to an individual who works within the Emergency Medical Services (EMS) profession and has made an impact on rural EMS. Wagner was honored as a person who continuously goes above and beyond in order to make a positive difference for rural EMS.

Wagner has been in EMS for 15 years. In addition to a Bachelor of Science degree from Greenville College, he received EMT training from Rend Lake and Kaskaskia Colleges. He served as Lead Paramedic at Greenville Regional Hospital/HSHS Holy Family Hospital from 2009 until 2012, when he took over the role as EMS System and Emergency Preparedness Coordinator.

Wagner’s focus on the education of EMS, first responders, hospital personnel and community members is noteworthy. He started a community outreach program visiting grade schools in the rural county during EMS week to educate children and allow them to tour an ambulance to decrease fear of EMS services/calling 911.

He is also a part of community outreach to teach cardiopulmonary resuscitation (CPR) and first aid to students and organization members. Chris was recognized for providing CPR, advanced cardiac life support (ACLS), and pediatric advanced life support (PALS) training for EMS, hospital staff and community members. He created the Save Awards to recognize paramedics for extraordinary actions that led to lives being saved.

Wagner’s service as Resource Coordinator for the region was of special note. Bond County is the smallest Illinois County with few resources, Wagner brings ideas to the forefront for downstate Illinois to drive changes in standard orders and procedures. He serves on committees for the region and state to improve EMS care for rural residents, and works to obtain grants and funds for the region to increase technology and quality. He was also recognized for his Emergency Preparedness work with state, regional and county agencies in developing coordinated emergency drills that prepare all entities to work together in the case of a disaster in the region.

Chris Wagner was deeply honored to receive such an award. “It was quite an honor to receive the Illinois Rural Health EMS Professional of the Year award. The honor really belongs to the brave men and women that serve our community daily in the area of EMS. The countless hours of dedication and sacrifice made on their part is overwhelming.”
Our Year by the Numbers

Patient Information
- Patients Admitted: 1,278
- Adult & Children Patient Days: 4,854
- Babies Delivered: 208
- ER Visits: 7,144

Outpatient Information
- Outpatient Visits: 36,359
- Outpatient Surgeries: 1,039
- Outpatient Specialty Clinics: 8,507

Surgical Information
- Procedures: 2,337
- Surgical: 1,091
- Scopes: 1,306

Stewardship & Support Costs FY16
$31,841,131

- Supplies: $2,814,312
- Purchased Services: $3,546,271
- Insurance & Depreciation: $3,363,139
- Stewardship & Support Costs FY16: $31,841,131
- Utilities: $764,526
- Interest on Long-Term Debt: $368,661
- Professional Fees & Other Expenses: $4,664,174
- Salaries & Benefits: $16,320,048

Unreimbursed Costs & Community Benefit

- Unreimbursed Cost of Medicaid & Other Public Programs (includes Medicare): $3,991,014
- Charity Care at Cost: $188,203
- Health Professions Education: $9,023
- Other Cash & In-Kind Contributions to Community Groups: $37,322
HSHS Holy Family Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-217-464-7600.